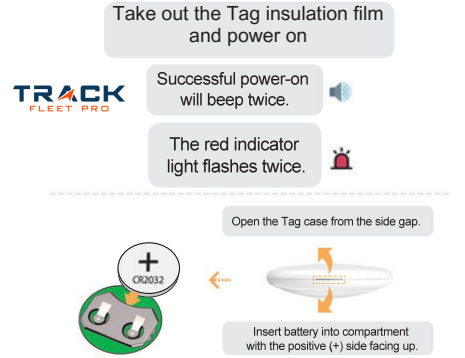
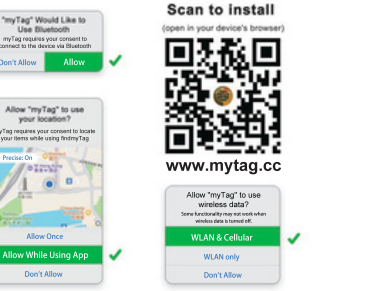


1. Power on the Tag & Replace the Battery



2. Install the App

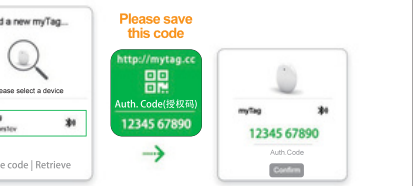
Please grant all permission requests (Location, Bluetooth, Nearby Devices, Read/Write Storage, etc.).



* iOS 12.0 | Android 8.0 or later

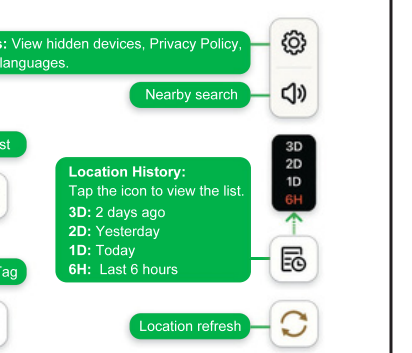
3. Tag Activation

App main page → + → Search for Bluetooth name "myTag" → Select device → Enter Auth. Code (10-digit number) → Choose purpose, enter contact details → Confirm → Successful

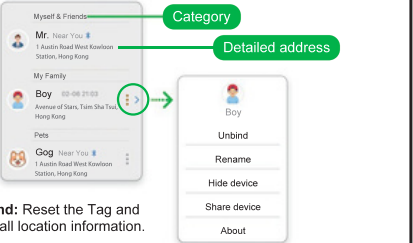


* Search for compatible devices "CityTag" or "CityFinder" → Select device → Choose purpose, enter contact details → Continue → Activation successful

4. App main page functions



5. Tag function list



Unbind: Reset the Tag and clear all location information.

Rename: Modify the name.

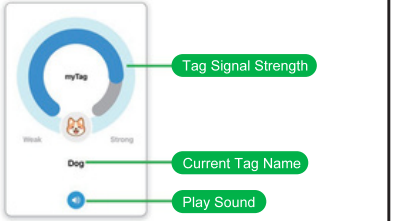
Hide device: This Tag will not appear in the main interface, you can check it in settings.

Share this device: Share with up to 12 people to view the Tag location.

About: Tag activation date and machine code.

6. Nearby search

The Tag can play sound when within the phone's Bluetooth signal range. Bluetooth signal strength is affected by the environment, obstacles such as walls, metal, and the human body may weaken the signal.



* The working range of nearby search is often less than 15 meters (depending on the actual environment).

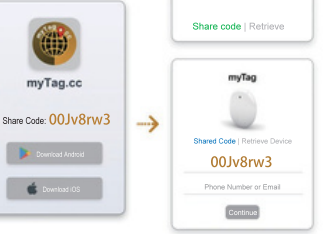
7. Add "Share Code"

After obtaining a share code, go to the bottom left corner of the App main page and tap " + " → Select "Retrieve"

→ Enter Share code

→ Phone number or email

→ Continue → Successful



8. FAQ

- App Installation Issues**
Some phones (e.g., Huawei Purity Mode, Xiaomi Security Mode) may block installation. Disable these modes before installing.
- Failed to Add Tag**
Ensure Bluetooth is on, app permissions are granted, and the Tag is powered on. If it fails, check your network.
- No Location Data**
Ensure the Tag is powered on, move it to a crowded area for better signal.
- Retrieve Tag After Changing Phone**
Tap "+" on the App main interface, select "Retrieve", and follow the prompts.
- Location Deviation**
The Tag uses a crowdsourced network, not GPS. Indoor use or high-speed movement may cause deviations. Check history for accuracy.
- No Response in Nearby search**
Ensure Bluetooth is on and the Tag is powered. A gray speaker icon means it's out of range. If the battery is low, only tracking can work - no sound.